



555-B West Center Street Ext. • Lexington, NC • 27295

Tel: 336.242.2290 • Fax: 336.236.7515

211 West Colonial Drive • Thomasville, NC • 27360

Tel: 336.474.2754 • Fax: 336.236.7521

Thessia Everhart-Roberts, B.S., M.A.
Director of Senior Services

COMMUNITY RESOURCE DIRECTORY

Davidson County Department of Senior Services

2017

555-B West Center Street Extension, Lexington, NC 27295 | (336) 242-2290

211 West Colonial Drive, Thomasville, NC 27360 | (336) 474-2754

www.co.davidson.nc.us/seniorservices

Email: seniorservices@davidsoncountync.gov • Web: www.co.davidson.nc.us/seniorservices



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EMERGENCY NUMBERS

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|--|----------------|
| Ambulance | 911 |
| Animal Control | (336) 243-3302 |
| Community Health & Human Service Resources ... | 211 |
| Directory Assistance | 411 |
| Fire | 911 |
| North Carolina Road Conditions..... | 511 |
| Police..... | 911 |
| Poison Control | 1-800-222-1222 |

Davidson County Department of Senior Services

Lexington Office:

555-B West Center Street Extension
Lexington, NC 27295
Phone: (336) 242-2290
Fax: (336) 236-7515

Thomasville Office:

211 West Colonial Drive
Thomasville, NC 27360
Phone: (336) 474-2754
Fax: (336) 236-7515

PERSONAL NUMBERS

Hospital: _____

Doctor: _____

Pharmacy: _____

Power Company: _____

Water Company: _____

Relative: _____

Neighbor: _____

ABUSE AND NEGLECT

Davidson County Adult Protective Services

Accepts reports of abuse, neglect, and exploitation of adults age 18 and over.

Location: 913 Greensboro Street, Lexington, NC 27292

Mailing Address: P.O. Box 788, Lexington, NC 27293

Phone: Lexington: (336) 242-2500 - ask for Adult Protective Services

Thomasville: (336) 474-2760 - ask for Adult Protective Services

Website: www.co.davidson.nc.us/DSS

Hours: Monday-Friday: 8:00am – 5:00pm

After Hours, Weekends, Holidays: (336) 249-0131 - ask for on-call social worker

Family Services of Davidson County

Provide counseling for domestic violence, addictions, anxiety, stress, sexual assault support & assistance; family counseling, credit counseling. Services are provided through insurance, sliding scale fees, grant programs and Employee Assistance Programs. Open Clinic is available for walk-in consultations on Tuesdays from 1pm-3pm.

Location: 1303 Greensboro Street Extension, Lexington, NC 27295

Mailing Address: P.O. Box 607, Lexington, NC 27293

Phone: (336) 249-0237

24/7 Crisis Line: (336) 243-1934

Website: www.fsdco.org

Hours: Monday – Thursday: 8:00am – 7:00pm

Friday: 8:30am - 3:00pm

ADULT DAY CARE

Carolina SeniorCare / PACE Program

PACE is a program of all-inclusive care for the elderly age 55 and over. Please call office for information on other eligibility requirements.

Location: 802 East Center Street, Lexington, NC 27292

Phone: (336) 746-3500

Toll-Free: 1-888-351-7227

Website: www.carolinaseniorcare.org

Email: Info@CarolinaSeniorCare.org

Hours: Monday – Friday: 8:00am – 5:00pm

The Life Center of Davidson County

Quality daytime care for older adults and impaired adults. Please call office for more information.

Location: 601 West Center Street, Lexington, NC 27292

Phone: (336) 249-2155

Website: www.lifecenterdavidson.com

Email: Info@LifeCenterDavidson.com

Hours: Monday – Friday: 8:00am – 5:00pm

ADVOCACY

AARP

Information and member benefits for age 50 and over; annual membership fee of \$16 per person. Advocates for and educates seniors.

Location: 1513 Sunday Drive, Suite 312, Raleigh, NC 27607
Phone: (866) 389-5650
Website: www.aarp.org/nc
Email: NCAARP@aarp.org

Alzheimer's Association:

Information and advice on care and support for those affected by Alzheimer 's disease and other dementias.

Charlotte Office

Location: 3800 Shamrock Drive, Charlotte, NC 28215
Phone: (704) 532-7390

Greensboro Office

Location: 4615 Dundas Drive Suite 103, Greensboro, NC 27407
Phone: (336) 285-5920
Toll-Free: 1-800-228-8738
TDD: 1-866-403-3073
24/7 Crisis Line: 1-800-272-3900
Website: www.alz.org/northcarolina
Email: InfoNC@alz.org

Disability Rights NC

Serves children and adults with disabilities living in NC. Provides advocacy and legal services at no charge for people with disabilities living in North Carolina.

Location: 3724 National Drive, Suite 100, Raleigh, NC 27612
Phone: (919) 856-2195
Toll-Free: 1-877-235-4210
TTY: 1-888-268-5535
Website: www.disabilityrightsncc.org
Email: Info@DisabilityRightsNC.org
Hours: Monday – Friday: 8:00am – 5:00pm

Local Contact Agency

Support for Nursing Home residents interested in returning to the community. For more information, please contact Davidson County Senior Services.
Phone: (336) 242-2290

Nursing Home Complaint Hotline

This hotline receives complaints regarding the care and services provided to patients/residents/consumers by health care facilities/agencies/homes licensed by the Division of Health Service Regulation.

Location: Complaint Intake Unit, 2711 Mail Service Center, Raleigh, NC 27699
Phone: 1-800-624-3004
Website: www.ncdhs.gov/dhsr/ciu/filecomplaint.html
Hours: Monday – Friday: 8:30am - 4:00pm

Piedmont Triad Regional Council Area Agency on Aging: Ombudsman Program

An ombudsman is an advocate for residents' rights who is responsible for investigating complaints made by, or on behalf of Nursing and Adult Care Home residents.

Location: 1398 Carrollton Crossing Drive, Kernersville, NC 27284

Phone: (336) 904-0300

Website: www.ptrc.org

Hours: Monday – Friday: 8:30am – 5:00pm

ANIMAL RESOURCES

Davidson County Animal Shelter

Temporary housing and care for homeless and unwanted pets.

Location: 490 Glendale Road, Lexington, NC 27292

Phone: (336) 357-0805

The Humane Society of Davidson County

The Humane Society advocates for animals, provides spay & neuter assistance and transport, have a sick & injured fund and a pet food pantry; investigate animal cases and host adoption fairs for animals. Pet food pantry is 1st Wednesday of each month.

Location: 108 Hamilton Road, Lexington, NC 27295

Mailing Address: P.O. Box 1791, Lexington, NC 27293

Phone: (336) 248-2706

Website: www.humanesocietyofdavidsoncounty.org

Email: DavidsonHumane@yahoo.com

Lexington Animal Control

Trained and equipped to handle animal-related calls.

Location: 106 North Main Street, Lexington, NC 27295

Phone: (336) 243-3300-Lexington, (336)-475-4260-Thomasville, (336)-249-0131-Davidson county

BEREAVEMENT & GRIEF SERVICES

Family Services of Davidson County

Domestic Violence, sexual assault support & assistance; family counseling, credit counseling.

Location: 1303 Greensboro Street Extension, Lexington, NC 27295

Mailing Address: P.O. Box 607, Lexington, NC 27293

Phone: (336) 249-0237

24/7 Crisis Line: (336) 243-1934

Website: www.fsdcc.org

Hours: Monday – Thursday: 8:30am – 7:00pm

Friday: 8:30am - 3:00pm

Hospice of Davidson County

For patients who, with a disease's normal progression, have six months or less to live as diagnosed by a physician. Offers medical expertise and comfort care to help patients and families facing terminal illness in our community. Counseling, bereavement programs and support groups available to help families grieving the loss of a loved one. Offered to individuals of all ages, in private and group settings.

Location: 200 Hospice Way Lexington, NC 27292
Phone: (336) 475-5444
Toll-Free: 1-800-768-4677
Website: www.hospiceofdavidson.org
Hours: Monday – Friday: 8:00am – 5:00pm

Hospice & Palliative Care Center of Winston-Salem

Location: 101 Hospice Lane, Winston-Salem, NC 27103
Phone: (336) 760-1114
24/7 Toll-Free: 1-888-876-3663
Website: www.hospicecarecenter.org

BLIND & VISUALLY IMPAIRED

EyeCare America

If you are a U.S. citizen or legal resident age 65+, have not seen an ophthalmologist in the last 3 years or more, and do not belong to an HMO or have veterans' vision care, you may be eligible for free eye care services. If eligible, you can schedule a free comprehensive eye exam with a participating ophthalmologist. The program does not cover the cost of eyeglasses, prescription drugs, hospital services or fees from other medical professionals.

Mailing Address: P.O. Box 429098, San Francisco, CA 94142
Phone: 1-877-887-6327
24/7 Crisis Line: 1-800-222-3937
Website: www.eyecareamerica.org
Email: PubServ@aao.org

NC Library for Blind and Physically Handicapped

Circulates books and magazines especially made for persons who cannot use regular printed materials because of a visual or physical disability. Please call for specific eligibility requirements.

Location: 1841 Capital Boulevard, Raleigh, NC 27635
Phone: (919) 733-4376
Toll-Free: 1-888-388-2460
Website: www.statelibrary.ncdcr.gov/lbph
Email: NCIbph@ncdcr.gov
Hours: Monday – Friday: 8:00am – 5:00pm

NC Lions Clubs (Help with Glasses)

Services and programs for the blind and visually impaired, including cost of purchasing glasses, exams and surgeries; services and programs for the prevention of vision loss, and programs to provide aid to NC citizens. Please call for specific eligibility requirements.

Location: 7050 Camp Dogwood Drive, Sherrills Ford, NC 28673
Mailing Address: P.O. Box 39, Sherrills Ford, NC 28673
Phone: 1-828-478-2135, ext. 223
Toll-Free: 1-800-662-7401, ext. 223
Website: www.nclionsinc.org
Email: NCLions@nclionsinc.org

Hours: Monday – Friday: 8:30am – 5:00pm

Services for the Blind, Davidson County

Provides information and services to the blind and visually impaired for the entire spectrum of vision loss (does not cover eye exams). Assistance with finding employment and accommodations for job functions. Call for eligibility qualifications.

Location: 913 North Greensboro Street, Lexington, NC 27292

Mailing Address: P.O. Box 788, Lexington, NC 27293

Phone: Davidson County: (336) 896-2227

Winston Salem Office: (336) 896-2227, ext. 204

Website: www.ncdhhs.gov/dsb/contacts/swbcontacts.htm#davidson

CANCER SERVICES

American Cancer Society

Offers information on cancer, prevention/staying healthy, support, treatment, and research. Please call or go to website for more information.

Location: 4-A Oak Branch Drive, Greensboro, NC 27407

Phone: (336) 834-0844

24/7 Crisis Line: 1-800-227-2345

Website: www.cancer.org

Email & live chat are available through website at:

www.cancer.org/aboutus/howwehelpyou/contactus/index

Hours: Monday – Friday: 8:00am – 5:00pm

Cancer Services of Davidson County

Offers a variety of services, free of charge, for qualified clients. Please call for information and eligibility guidelines. Can provide emotional, financial (if meet qualifications), physical (equipment and wigs), support groups.

Location: 25 W. Sixth Avenue, Lexington, NC 27292

Phone: (336) 249-7265

Website: www.carolinacancerservices.org

Hours: Monday – Thursday: 9:00am – 5:00pm

Friday: 9:00am – 12:00pm

CHORE & HOMEMAKER SERVICES

Davidson County Senior Services

Provides in-home care including home management, personal care, and respite for seniors age 60 and over in Davidson County. Please call for eligibility requirements and screening. May have waiting list.

Lexington Office:

Location: 555-B West Center Street Extension, Lexington, NC 27295

Phone: (336) 242-2290

Website: www.co.davidson.nc.us/SeniorServices

Email: SeniorServices@DavidsonCountyNC.gov

Hours: Monday – Friday: 8:00am – 5:00pm

Thomasville Office:

Location: 211 W. Colonial Drive, Thomasville, NC 27360

Phone: (336) 474-2754

Website: www.co.davidson.nc.us/SeniorServices
Email: SeniorServices@DavidsonCountyNC.gov
Hours: Monday – Friday: 8:00am – 5:00pm

Davidson County Social Services Chore Services

May have waiting list.

Location: 913 Greensboro Street, Lexington, NC 27292
Mailing Address: P.O. Box 788, Lexington, NC 27293
Phone: Lexington: (336) 242-2500 - ask for Adult Protective Services
Thomasville: (336) 474-2760 - ask for Adult Protective Services
Website: www.co.davidson.nc.us/DSS
Hours: Monday-Friday: 8:00am – 5:00pm

North Carolina Baptist Aging Ministry (NCBAM – Volunteer Program)

NCBAM provides volunteers (when able) to assist seniors age 65 and over with various services. Are not able to provide financial assistance. Must be age 65 or older.

Mailing Address: P.O. Box 338, Thomasville, NC 27361
Phone: 1-877-506-2226
Website: www.ncbam.org
Hours: Monday – Friday: 9:00am – 5:00pm

COMMUNICATION SERVICES

Safelink Wireless Lifeline program

A program which can provide free cell phone services to eligible households and is provided by the TracFone Wireless Inc. Eligibility and Income requirements must be met and vary by state. Limited to one person per household.

Correspondence: SafeLink Wireless PO Box 220009 Milwaukie, OR 97269-0009
Phone: For Enrollment and Plan Changes Support: 1-800-Safelink (723-3546)

Cap-Tel North Carolina

Cap-Tel uses voice recognition technology to display verbatim captions of the conversation on the telephone's screen, allowing the person to hear and read all comments.

Phone: Dial 7-1-1 or 1-877-243-2823
Website: www.relaync.com
Hours: 24/7 access

Relay NC ASCII

Computer users can access Relay NC directly.

Phone: Dial 7-1-1 or 1-888-762-2724
Website: www.relaync.com
Hours: 24/7 access

Relay NC – TTY

Deaf caller uses the TTY to type comments to a relay operator.

Phone: 1-800-735-2962 or Dial 7-1-1 or 1-800-735-2962
Website: www.relaync.com
Hours: 24/7 access

Relay NC – VOICE

Relay NC connects standard (voice) telephone users with deaf, hard-of-hearing, and/or speech-disabled people who use text telephones (TTYs).

Phone: 1-800-735-8362 or 7-1-1 or 1-877-735-8200

Website: www.relaync.com

Hours: 24/7 access

Organization Links:

Division of Services for the Deaf & the Hard of Hearing – www.dsdhh.dhhs.state.nc.us

Eastern North Carolina School for the Deaf (Wilson) - www.encsd.net

Hearing Loss Association of North Carolina - www.nchearingloss.org

North Carolina American Sign Language Teachers Association- www.ncaslta.org

North Carolina Association of the Deaf - www.ncadeaf.org

North Carolina Black Deaf Advocates (National Web Page) - www.ncbda.org

North Carolina Deaf Blind Association - www.ncdba.org

North Carolina Registry of Interpreters for the Deaf- www.ncrid.org

North Carolina School for the Deaf (Morganton) - www.ncsd.net

North Carolina Vocational Rehabilitation – www.dvr.dhhs.state.nc.us

COMPUTER TRAINING

Davidson County Community College

Please call or go to website for schedule of computer courses offered.

Location: 297 DCCC Road, Thomasville, NC 27360

Phone: (336) 249-8186

Website: www.davidsonccc.edu

Hours: Monday-Friday: 8:00am – 5:00pm

Davidson County Senior Services

Computer classes are offered for Davidson County residents age 55 and over at the Lexington and Thomasville locations. Please call the Senior Center to find out when classes are currently scheduled. When classes are scheduled, registration is required. Call the Senior Center for more information.

Lexington Office:

Location: 555-B West Center Street Extension, Lexington, NC 27295

Phone: (336) 242-2290

Website: www.co.davidson.nc.us/SeniorServices

Email: SeniorServices@DavidsonCountyNC.gov

Hours: Monday – Friday: 8:00am – 5:00pm

Thomasville Office:

Location: 211 W. Colonial Drive, Thomasville, NC 27360

Phone: (336) 474-2754

Website: www.co.davidson.nc.us/SeniorServices

Email: SeniorServices@DavidsonCountyNC.gov

Hours: Monday – Friday: 8:00am – 5:00pm

CONSUMER PROTECTION

AARP

Information and member benefits for age 50 and over; annual membership fee of \$16 per person. Advocates for and educates seniors. Can provide discounts on health insurance, automobile insurance, cell phones, dental, life insurance and possibly others.

Location: 1513 Sunday Drive, Suite 312, Raleigh, NC 27607

Phone: 1-866-389-5650

Website: www.aarp.org/nc

Email: NCAARP@aarp.org

Better Business Bureau of Central NC

Location: 529 College Road, Suite G, Greensboro, NC 27410

Phone: (336) 852-4240

Website: www.greensboro.bbb.org/Contact-BBB

Hours: Monday – Friday: 8:30am – 4:30pm

Davidson County Regional Contact Information

Western Region.

Location: 537 College Street, Asheville, NC 28801

Main Office Location in Raleigh: 1201 Mail Service Center, Raleigh, NC 27699

Phone: (828) 251-6483

Website: www.ncdoi.com

Hours: Monday – Friday: 8:00am – 5:00pm

NC Attorney General

Location: 9001 Mail Service Center, Raleigh, NC 27699

Phone: (919) 716-6400

To file a complaint: 1-877-566-7226

Website: www.ncdoj.com

Hours: Monday – Friday: 8:00am – 5:00pm

NC Department of Insurance

Questions & Filing Complaints.

Phone: 1-800-546-5664

COUNSELING

CareNet Counseling – Wake Forest Baptist Health

Provides faith-integrated counseling and psychotherapy services for individuals and couples alike.

Phone: (336) 716-0855

Website: www.CareNetCounseling.org

Crisis Counseling & Intervention (Family Services of Davidson County)

Domestic Violence, sexual assault support/assistance; family counseling, credit counseling.

Location: 1303 Greensboro Street Extension, Lexington, NC 27295

Mailing Address: P.O. Box 607, Lexington, NC 27293

Phone: (336) 249-0237
24/7 Crisis Line: (336) 243-1934
Website: www.fsd.org
Hours: Monday – Thursday: 8:00am - 7:00pm
Friday: 8:30am - 3:00pm

Friendship Line at Institute on Aging

The Friendship Line is both a crisis intervention center and a “warm” line for routine, even daily, phone calls that provide emotional support, medication reminders and well-being check-ins.

Location: 3575 Geary Boulevard, San Francisco, CA 94118
24/7 Toll-Free: 1-800-971-0016
Website: www.ioaging.org/?s=friendship+line
Email: FriendshipLine@ioaging.org

NC Bar Association Lawyer Referral Service

Location: 8000 Weston Parkway, Cary, NC 27513
Phone: 1-800-662-7660
Website: www.ncbar.org/public-pro-bono/lawyer-referral-service/for-the-public

CRISIS COUNSELING

Family Services of Davidson County

Domestic Violence, sexual assault support & assistance; family counseling, credit counseling.

Location: 1303 Greensboro Street Extension, Lexington, NC 27295
Mailing Address: P.O. Box 607, Lexington, NC 27293
Phone: (336) 249-0237
24/7 Crisis Line: (336) 243-1934
Website: www.fsd.org
Hours: Monday – Thursday: 8:00am – 7:00pm
Friday: 8:30am – 3:00pm

National Suicide Prevention Lifeline

The Lifeline is free, confidential, and always available. Help a loved one, a friend, or yourself deal with trauma.

Phone: 1-800-273-8255
Website: www.suicidepreventionlifeline.org

DEAF & HARD OF HEARING

Davidson County Services for the Deaf & Hard of Hearing

Location: 8 Franklin Street, Lexington, NC 27292
Phone: (336) 899-8331 or (336) 899-7059
TTY: (336) 224-5048
Website: www.sdhhdc.org
Email: SDHHDC@triadbiz.rr.com
Hours: Monday – Friday: 8:00am – 12:00pm, after hours leave a voice message for call back

Free Guide to Financial Assistance for Hearing Aids through The Better Hearing Institute

Please contact Davidson County Senior Services to receive your free guide or download the guide from the website listed below.

Phone: (800) 327-9355

Website: www.betterhearing.org/hearingpedia/bhi-archives/eguides/your-guide-financial-assistance-hearing-aids

HEAR Now

Phone: 1-800-648-4327 is the automated number to receive application or leave a message only. If qualify based on income and assets, can supply financial assistance with hearing aids but individuals must find a provider in their area that is willing to work with the Hear Now program.

24/7 Automated Phone: 1-800-648-4327

NC Division-Services for Deaf & HOH, Greensboro Regional Center

DSDHH can help advocate for the rights and needs of individuals who are Deaf, Hard of Hearing or Deaf-Blind; assist with communication needs (sign language interpreting, hearing aids, assistive technology, telecommunication needs, captioning services, video relay services; assist in accessing appropriate community resources (legal, financial, medical, employment, housing, education, etc); provide information and support in achieving full participation in daily life; provide consultation and education to community agencies, organizations, employers and service providers in meeting the needs of people with hearing loss; and provide opportunities for borrowing books, CDs, DVDs, videos and other materials from their Regional libraries. DSDHH can also provide telephones and other related equipment to eligible NC residents with a hearing loss or speech impairment.

Location: 122 North Elm Street Suite 900, Greensboro, NC 27401

Phone Voice/TTY: (336) 273-9692

Toll-Free Voice: 1-888-467-3413

Video Phone: (336) 429-5644

Hours: Monday – Friday: 8:00am – 5:00pm; can also leave a voice message 24/7 to receive a return call

Website: www.ncdhhs.gov/dsdhh/rrc/greensboro/greensboro.htm

DENTAL SERVICES

Davidson Medical Ministries Clinic

Location: 32 Kirkwood Avenue, Lexington, NC 27292

Mailing Address: P.O. Box 584, Lexington, NC 27293

Phone: (336) 243-7475-main office, (336) 243-3201-Dental clinic number

Website: www.davidsonmedicalministries.org *copay is \$30 per service, must be a patient of Medical Ministries Clinic

Hours: Monday – Thursday: 8:00am – 5:00pm, Friday: 8:00am-4:00pm

Dental Life Network

A national nonprofit organization, founded in 1974, that provides access to dental care and education for people who cannot afford it and have a permanent disability or who are elderly: age 65 or older or who are medically fragile.

Location: 1800 15th Street, Suite 100, Denver, CO 80202

Phone: (303) 534-5290

Website: www.dentallifeline.org

ECU School of Dental Medicine
Davidson Community Service Learning Center

Faculty, student, and resident providers offer comprehensive general dental services for adults, children, and special needs patients. Appointment required. Dental care is provided at a reduced cost. Medicaid and most dental insurance plans are accepted. Offer a reduced fee scale program by application only. Emergency services are provided on a walk-in basis.

Location: 1235 Davidson Community College Road, Thomasville, NC 27360

Phone: (336) 236-0165

Website: www.ecu.edu/cs-dhs/dental/pc-davidsoncounty.cfm

Hours: Monday – Friday: 8:00am – 5:00pm

North Carolina Donated Dental Services (DDS)

DDS volunteers provide comprehensive treatment to eligible patients. Volunteers do not provide emergency services. Eligibility: Applicants must lack adequate income to pay for dental care and: have a permanent disability, or are elderly: age 65 or older, or qualify as medically fragile. All applications must be submitted through a DDS Coordinator.

Location: (Dental Lifeline Network - North Carolina) 1800 15th Street, Suite 100 Denver, CO 80202

Phone: (877) 650-9001

Website: www.dentallifeline.org

Email: TParis@DentalLifeline.org

North Carolina Missions of Mercy (NCMOM) Dental Clinics

NCMOM is a portable, free dental outreach program of the North Carolina Dental Society. Look for clinic dates in the news, media and radio. Services are provided for 300 to 3000 patients, depending on the number of chairs set up, per two-day event. The clinics are staffed by volunteers including dentists, dental hygienists, dental assistants, laboratory technicians and scores of volunteers from across the state. NCMOM dental services are provided to adults with income less than 200% of the Federal Poverty Level Guidelines.

Location: 1600 Evans Road, Cary, NC 27513

Phone: (919) 677-1396

Toll-Free Phone: 1-800-662-87-54

Website: www.ncdental.org/meetings-events/nc-missions-of-mercy

Sandy Ridge-Dr.'s Affordable Dentures

Offers dentures at affordable rates.

Location: 3911 Teamster's Place, Colfax, NC 27235

Phone: (336) 546-6112

Toll-free: 1-800-336-8873

Website: www.affordabledentures.com

Hours: Monday – Friday: 6:30am – 3:00pm

DISABILITY-RELATED SERVICES

Alzheimer's Association

Location: 3800 Shamrock Drive, Charlotte, NC 28215

Phone: (704) 532-7390

Greensboro Chapter Information:

Location: 4615 Dundas Drive, Suite 103, Greensboro, NC 27407

Phone: (336) 285-5920

24/7: 1-800-272-3900

Website: www.alz.org

Email: InfoNC@alz.org

Arc of Davidson County

Location: 6 Vance Circle, Lexington, NC 27292

Phone: (336) 248-2842

Website: www.arcnc.org

Email: TeresaMckeeon@ArcDavidson.org

Hours: Monday – Friday: 8:30am – 5:00pm

CAP/DA (Community Alternative Program for Disabled Adults)

Supportive Care Solutions. Disabled age 18 and over, Davidson County residents only, eligible for Medicaid, must meet other requirements. Alternative to nursing home placement; allowing eligible recipients to receive care at home rather than going into nursing home.

Location: 56 West Salisbury Street, Denton, NC 27239

Mailing Address: P.O. Box 668, Denton, NC 27239

Phone: (336) 859-5555

Website: www.scsolutions.org

Email: Lisa.Matney@SCSolutions.org or Melissa.Swink@SCSolutions.org

Disability Rights of North Carolina

Disability Rights NC is a 501(c)(3) nonprofit organization based in Raleigh. Its team of attorneys, advocates, paralegals and support staff provide advocacy and legal services at no charge for people with disabilities across NC.

Location: 3724 National Drive, Suite 100, Raleigh, NC 27612

Phone: (919) 856-2195

TTY: (888) 268-5535

Website: www.disabilityrightsn.org

Easter Seals of North Carolina

Greater Archdale Developmental Disabilities Services/Easter Seals (serves Davidson County)

Location: 11635 North Main Street, Suite A, Archdale, NC 27263

Phone: (336) 882-6600

Website: www.eastersealsucp.com

Hours: Monday – Friday: 8:30am – 5:00pm

First in Families of the Southern Piedmont

First In Families of North Carolina, FIFNC, helps people with disabilities and their families to believe in their dreams, achieve their goals and give back to others.

Location:

Phone: (704) 261-1550

Website: www.fifnc.org

Email: Jessie@TheArcofunion.com

Independent Living Rehabilitation Services

Offers a variety of services including guidance, rehabilitation, home and vehicle modifications, skills training, certain equipment purchases, assistance with leisure activities, and personal assistance services among many others if eligible.

Location: 2201 Brewer Road, Winston Salem, NC 27127

Phone: (336) 784-2700

Toll-Free: 1-877-699-7578

Website: www.ncdhhs.gov/dvrs/pwd/ils.htm

Hours: Monday – Friday: 8:00am – 5:00pm

Monarch

Provides mental health services to include individual outpatient therapy, medication management services, and a walk- in assessment clinic.

Location: 820 Grimes Boulevard, Lexington, NC 27293

Phone: (866) 272-7826

Website: www.monarchnc.org

Email: Referral@MonarchNC.org

Hours: Monday – Thursday: 8:00am – 6:00pm, Fridays: 8:00am-5:00pm

Walk- In Assessment Clinic: Monday-Thursday 8:00am-3:00pm, Friday 8:00am-1:00pm

NC Assistive Technology Project

Eligible clients can borrow technological resources for trial use at no charge; assessments also done for a fee.

Location: 131 Miller Street, Winston Salem, NC 27103

Phone (Voice & TTY): (336) 716-8030

Website: www.ncatp.org

Email: Paul.Eklund@DHHS.NC.gov

Hours: Monday – Friday: 8:00am – 4:30pm

Eligibility: Must be NC Resident; No age requirement; No income requirement

NC License Plate Agency

Handicap sign or license plate

Lexington Office:

Location: 27 Plaza Parkway, Lexington, NC 27292

Phone: (336) 248-2720

Hours: Monday – Friday: 9:00am – 5:00pm

Thomasville Office:

Location: 1033 Randolph Street, Suite 13, Thomasville, NC 27360

Phone: (336) 476-5070

Hours: Monday – Friday: 9:00am – 5:00pm
Website: www.ncdot.gov/dmv/vehicle/plates/handicapped

Social Security Administration

Salisbury Office:

Location: 1840 Jake Alexander Boulevard West, Salisbury, NC 28147
Phone: 1-877-405-3157
TTY: (704) 636-4394;
Hours: Monday– Tuesday: 9:00am – 3:00pm
Wednesday: 9:00am - 12:00pm
Thursday – Friday: 9:00am – 3:00pm

National Office:

Phone: 1-800-772-1213 available 24/7 for recorded information
Toll-Free TTY: 1-800-325-0778
Website: www.ssa.gov
Hours: Monday – Friday: 7:00am – 7:00pm

The Adaptables, Inc.

Advocacy and Assistance for individuals with disabilities.
Location: 3908 Westpoint Boulevard, Suite B, Winston Salem, NC 27103
Phone: (336) 767-7060
Website: www.theadaptables.com
Email: TheAdaptables@theadaptables.com
Hours: Monday – Friday: 8:30am – 4:30pm

The Job Accommodation Network (JAN)

The leading source of free, expert, and confidential guidance on workplace accommodations and disability employment issues. Assistance is available both over the phone and online.
Phone: 1-800-526-7234
TTY: 1-877-781-9403
Website: www.askjan.org
Hours: Monday – Friday: 9:00am – 6:00pm

Vocational Rehabilitation

Location: 2201 Brewer Road, Winston Salem, NC 27127
Phone: (336) 784-2700
Toll-Free: 1-877-699-7578
Website: www.ncdhhs.gov/dvrs
Hours: Monday – Friday: 8:00am – 5:00pm

EDUCATION

AARP

Information and member benefits for age 50 and over; annual membership fee of \$16 per person. Advocates for and educates seniors.
Location: 1513 Sunday Drive, Suite 312, Raleigh, NC 27607
Phone: (866) 389-5650

Website: www.aarp.org/nc
Email: NCAARP@aarp.org

Alzheimer's Association:

Information and advice on care and support for those affected by Alzheimer 's disease and other dementias.

Location:

3800 Shamrock Drive, **Charlotte**, NC 28215
4615 Dundas Drive Suite 103, **Greensboro**, NC 27407
1305 Navaho Drive Suite 101, **Raleigh**, NC 27609

Phone:

Charlotte: (704) 532-7390
Greensboro: (336) 285-5920
Raleigh: (919) 832-3732

Toll-free: 1-800-228-8738

TDD: 1-866-403-3073

24/7 Crisis Line: 1-800-272-3900

Website: www.alz.org/northcarolina

Email: InfoNC@alz.org

Davidson County Community College

Location: 297 DCCC Road, Thomasville, NC 27360

Phone: (336) 249-8186

24/7 Support Number: (336) 249-8186

Website: www.davidsonccc.edu

Business Office Hours: Monday – Friday: 8:00am – 5:00pm

Davidson County Cooperative Extension Office

Location: 301 East Center Street, Lexington, NC 27292

Phone: (336) 242-2080

Website: www.co.davidson.nc.us/CooperativeExtension

Hours: Monday – Friday: 8:00am – 5:00pm

Davidson County Senior Services

Lexington Office:

Location: 555-B West Center Street Extension, Lexington, NC 27295

Phone: (336) 242-2290

Website: www.co.davidson.nc.us/SeniorServices

Email: SeniorServices@DavidsonCountyNC.gov

Hours: Monday – Friday: 8:00am – 5:00pm

Thomasville Office:

Location: 211 W. Colonial Drive, Thomasville, NC 27360

Phone: (336) 474-2754

Website: www.co.davidson.nc.us/SeniorServices

Email: SeniorServices@DavidsonCountyNC.gov

Hours: Monday – Friday: 8:00am – 5:00pm

Fairgrove Family Resource Center

Parenting classes are held on Monday nights from 6:00pm – 8:30pm. Cost is \$30 per person; \$50 per couple. Pre-registration is required.

Location: 159 Myrtle Drive, Thomasville, NC 27360

Phone: (336) 472-7217

Website: www.fgfrc.org

Email: FGFRC@northstate.net

Hours: Monday – Thursday: 9:00am – 1:00pm

Family Services of Davidson County

Offer teaching individuals the skills to cope with difficulties, prevent everyday problems from becoming more serious, and expand communication skills.

Location: 1303 Greensboro Street Extension, Lexington, NC 27295

Mailing Address: P.O. Box 607, Lexington, NC 27293

Phone: (336) 249-0237

24/7 Crisis Line: (336) 243-1934

Website: www.fsdcc.org

Hours: Monday – Thursday: 8:00am – 7:00pm

Friday: 8:30am – 3:00pm

Novant Health Thomasville Medical Center

Diabetes Education Program

Location: 207 Old Lexington Road, Thomasville, NC 27360

Phone: (336) 472-2000

Website: www.novanthealth.org/thomasville-medical-center

Hours: 24/7

Wake Forest Baptist Health – Lexington Medical Center

Community Health, Library, Diabetes Education, Health Screenings

Location: 250 Hospital Drive, Lexington, NC 27292

Phone: (336) 248-5161

Website: www.lexington.wakehealth.edu

Hours: 24/7

EMERGENCY ASSISTANCE

American Red Cross

The American Red Cross exists to provide compassionate care to those in need through five key service areas: disaster relief, supporting military families, lifesaving blood, health and safety services, and international services.

Location: 815 Phillips Avenue, High Point, NC, 27262

Phone: (336) 885-9121

National Hot Line Phone: 1-800-733-2767

Emergency Communication Service: 1-877-272-7337

Local Website: www.redcross.org/nc/high-point

National Website: www.redcross.org

Hours: Monday – Friday: 8:30am – 5:00pm

Crisis Ministry of Davidson County

Clothing bank is open on Monday's, Wednesday's, & Friday's from 8:30am – 4:00pm. Food bank is open Monday – Friday from 8:00am – 5:00pm. Adult shelter is open Monday – Sunday from 6:00pm – 6:30am. Call Crisis Ministry for more information regarding the Family shelter (Genesis House).

Location: 107 East First Avenue, Lexington, NC 27292

Phone: (336) 248-6684

Website: www.crisisministryofdavidsongcounty.com

Email: CrisisMinDC@yahoo.com

Hours: Monday – Friday: 8:00am – 5:00pm

Cooperative Community Ministry (CCM) in Thomasville

Thomasville residents can utilize the food pantry M,T,TH,F 8-12:30pm, Wed. 11:30-3:30pm, can also provide financial assistance with rent, utilities, and help with deposits 1x per year per person. Meals served 3x's per week on Tuesday, Thursdays, and Fridays from 6-7pm.

Location: 10 West Guilford Street, Thomasville, NC 27360

Phone: (336) 476-1842

Website: www.ccmtville.com

Email: CCMTville@northstate.net

Hours: Monday – Thursday: 9:00am - 4:00pm

Friday: 9:00am – 1:30pm

Davidson County Crisis Ministry

Location: 107 East First Avenue, Lexington, NC 27292

Phone: (336) 248-6684 or (336) 248-5930

Website: www.crisisministryofdavidsongcounty.com

Email: CrisisMinDC@yahoo.com

Hours: Monday – Friday: 8:00am – 5:00pm

Fairgrove Family Resource Center

Thomasville residents only: can provide assistance with past due utilities and rent/mortgage.

Location: 159 Myrtle Drive, Thomasville, NC 27360

Phone: (336) 472-7217

Website: www.fgfrfc.org

Email: FGFRC@northstate.net

Hours: Monday – Thursday: 9:00am – 1:00pm

Open Door Ministry in High Point

Can provide assistance with utilities-must call Friday mornings at 7:30am and leave contact information on answering machine. They will call back if they have funds available. Provide Father's Table-soup kitchen (no stipulations), Permanency Supportive housing program-places homeless in 1 bedroom house or apartment if qualify, provide a Men's shelter, and Cassell House-transitional living facility for homeless and jobless.

Location: 400 North Centennial Street, High Point, NC 27262

Phone: (336) 885-0191
Website: www.odm-hp.org
Email: LGraham@odm-hp.org
Hours: Monday – Friday: 8:00am – 5:00pm

Salvation Army, Lexington

Provides emergency financial assistance when funds are available (can help with past due rent, electricity, water by appointment only). Must have ID, proof of income, proof of bills, and something that shows what your recent emergency was (shows why have fallen behind on bills). Also provides women's ministries, seasonal services, disaster services, Boys and Girls Club, & food and nutrition programs (soup kitchen and food assistance). Location: 314 W. 9th Avenue, Lexington, NC 27292
Mailing Address: P.O. Box 770, Lexington, NC 27292
Phone: (336) 249-0336
Website: www.salvationarmycarolinas.org/davidsoncounty
Email: Les.Ashby@USS.SalvationArmy.org
Hours: Monday – Friday: 8:00am – 5:00pm

Salvation Army, Thomasville

Provides Boys and Girls Club and Chapel at Thomasville location.
Location: 10 Pine Street, Thomasville, NC 27360
Phone: (336) 472-7800
Website: www.salvationarmyusa.org
Hours: Monday – Thursday: 1:00pm – 6:00pm

South Davidson Family Resource Center in Denton

Food pantry and financial assistance requires income review; food pantry and clothes closet available once a month. Call for more information.
Location: 338 West Salisbury Street, Denton, NC 27239
Mailing Address: P.O. Box 1197, Denton, NC 27239
Phone: (336) 859-5399
Website: www.southdavidsonfrc.com
Email: SDFRC1@windstream.net
Hours: Monday – Wednesday: 8:30am – 12:00pm

The Father's Storehouse

Gives donated appliances and other items to families in need. Will only give if there is a referral from a social worker, school, or other professional. Food Assistance Program requires picture ID and proof of food stamp amount; Clothing, Furniture, Houseware Assistance requires referral letter, and picture ID
Location: 7 JW Thomas Way, Thomasville, NC 27360 (behind the police station)
Mailing Address: P.O. Box 2371, Thomasville, NC 27361
Phone: (336) 475-4357
Website: www.thefathersstorehouse.com
Email: TheFathersStore@aol.com
Hours: **Food Assistance (no referral or appointment required):**
Monday – Wednesday: 10:00am – 12:00pm & 3:00pm – 5:00pm

Clothing, Houseware Assistance (referral and appointment only)

EMPLOYMENT & TRAINING

Career Connections

Offers skills assessments, career counseling, resume and cover letter writing, assistance with applications, computers with high-speed internet access and interview simulators, project re-entry. There are no eligibility requirements & service is free of charge.

Location: 719 West Center Street, Lexington NC 27292

Phone: (336) 236-8020 or (336) 236-8023

Hours: Monday – Friday: 8:30am – 4:30pm

Website: www.goodwillnwc.org/trainingCenters.cfm

Email: SPadrick@GoodwillNWNC.org

Davidson Works

Age 16 years & older; job search and workshops available without income eligibility; training, internship, scholarship have income requirements

Lexington Office:

Location: 555-A W. Center Street, Extension, Lexington, NC 27295

Phone: (336) 242-2065

Website: www.davidsoncountyworks.org

Hours: Monday – Friday: 8:00am – 5:00pm

Thomasville Office:

Location: 211 West Colonial Drive, Suite 119, Thomasville, NC 27360

Phone: (336) 474-2655

Website: www.davidsoncountyworks.org

Hours: Monday – Friday: 8:00am – 5:00pm

Employment Security Commission

Division of Workforce Solutions (DWS) at Lexington Employment Office

Eligibility requirements for job placement are listed by employer

Location: 103 West Center Street Extension, Lexington, NC 27295

Phone: (336) 248-2326

Website: www.ncworks.gov

Hours: Monday – Friday: 8:30am – 4:30pm

Division of Workforce Solutions (DWS) at Thomasville Career Center

Location: 211 West Colonial Drive, Thomasville, NC 27360

Phone: (336) 472-3116

Website: www.ncworks.gov

Hours: Monday – Friday: 8:30am – 4:30pm

Lexington Urban League

Provides job training and helps find work for seniors.

Phone: (336) 236-3227

Hours: Tuesday & Thursday: 8:00am – 4:00pm

Winston-Salem Urban League

Senior Employment Program

Location: 201 West 5th Street, Winston-Salem, NC 27101

Phone: (336) 725-5614

Website: www.wsurban.org

Hours: Monday – Friday: 9:00am – 5:00pm

END OF LIFE PLANNING

Begin the Conversation

Begin the Conversation, an advance care planning program created to encourage the use of advance care directives, was created in 2009 by Wilmington, North Carolina-based Lower Cape Fear Hospice. To help everyone prepare for the unexpected, the goal is to encourage everyone to complete advance care directives with a focus on the value of conversations in advance care planning.

Phone: 1-877-473-4103

Website: www.begintheconversation.org

Chaplaincy and Clinical Ministries – Lexington Medical Center

Provides free end-of-life planning. Call Rev. Dianne Horton to schedule an appointment.

Location: 250 Hospital Drive, Lexington, NC 27292

Phone: (336) 238-4560

Website: www.lexington.wakehealth.edu/Pastoral-Care.htm

Got Plans?

Their mission is to "encourage conversations about end of life care". Their website provides forms, tips, and information on everything you need to know concerning planning for the end-of-life.

Phone: 1-888-876-3663

Website: www.gotplans123.org

Email: GotPlansNC@gmail.com

FINANCIAL MANAGEMENT

AARP

Information and member benefits for age 50 and over; annual membership fee of \$16 per person. Advocates for and educates seniors.

Location: 1513 Sunday Drive, Suite 312, Raleigh, NC 27607

Phone: (866) 389-5650

Website: www.aarp.org/nc

Email: NCAARP@aarp.org

Davidson County Community Action

Offers an Economic Self-Sufficiency program which focuses on past due rent and utilities; food assistance program available, and mortgage assistance. Income guidelines apply. **Must sign up and be in their program for 30 days before financial assistance can be provided.**

Location: 15 East Second Avenue, Lexington, NC 27292

Mailing Address: P.O. Box 389, Lexington, NC 27293

Phone: (336) 249-0234

Website: www.dccommunityaction.org

Email: DCCA@lexcominc.net

Hours: Monday – Friday: 8:30am – 5:00pm

Hours for Food Assistance Program: Thursday's: 9:00am – 12:00pm & 2:00pm – 4:00pm
(once a month per client)

Financial Pathways of the Piedmont Senior Financial Care (SFC) Program

Senior Money Management program for 60 years+; most services are free or low fee based on ability to pay.

Location: 8064 North Point Boulevard, Suite 204, Winston-Salem, NC 27106

Phone: (336) 896-1191

Website: www.financialpaths.org

Email: Info@FinancialPaths.org

Hours: Monday – Friday: 8:30am – 5:00pm

Family Services Credit Counseling

Location: 1303 Greensboro Street Extension, Lexington, NC 27295

Mailing Address: P.O. Box 607, Lexington, NC 27293

Phone: (336) 243-8111 or (336) 249-0237

24/7 Crisis Line: (336) 243-1934

Website: www.fsd.org

Hours: Monday – Thursday: 8:00am – 7:00pm

Friday: 8:30am – 3:00pm

FOOD ASSISTANCE

Clemmons Food Pantry

Location: 2585 Old Glory Road, Clemmons, NC

Phone: (336) 331-3432

Website: www.clemmonsfoodpantry.org

Cooperative Community Ministry

Referral from Department of Social Services, must reside in Thomasville area, ID or proof of residence required.

Location: 10 West Guilford Street, Thomasville, NC 27360

Phone: (336) 476-1842

Website: www.ccmtville.com

Email: CCMTville@northstate.net

Hours: Monday – Thursday: 9:00am – 11:00pm & 1:00 – 3:30pm

Friday: 9:00am – 1:30pm

Crisis Ministry of Davidson County

Food bank is open Monday – Friday from 8:00am – 5:00pm. Must obtain a food voucher from Department of Social Services. Assistance for food and clothing is provided 1x every 6 months per person/family.

Location: 107 East First Avenue, Lexington, NC 27292

Phone: (336) 248-6684

Website: www.crisisministryofdavidsonty.com

Email: CrisisMinDC@yahoo.com

Hours: Monday – Friday: 8:00am – 5:00pm

Fairgrove Family Resource Center

Eligible families must complete an application by going into the center. Clients may come every 30 days for a food box.

Location: 159 Myrtle Drive, Thomasville, NC 27360

Phone: (336) 472-7217

Website: www.fgfrfc.org

Email: FGFRC@northstate.net

Hours: Monday – Thursday: 9:00am – 1:00pm

North Lexington Baptist Church

Location: 201 Mize Road, Lexington, NC 27295

Phone Office: (336) 237-0397 serviced Monday & Friday: 8:00am – 3:00pm

Phone Outreach: (336) 248-6285 serviced Tuesday's: 4:30pm – 6:30pm

Website: www.nlbcfaith.org

Email: NLBCOffice@lexcominc.net

Eligibility: ID and income guidelines

Open Door Ministry (High Point)

Location: 400 North Centennial Street, High Point, NC 27262

Phone: (336) 885-0191

Website: www.odm-hp.org

Email: L.Graham@odm-hp.org

Hours: Monday – Friday: 8:00am – 5:00pm

Open Hands of Davidson County

Provide hot meals and praise band on Monday nights at First Reform Church, provide family food boxes, emergency food 1x per month, clothing closet, provide emotional support, Diaper bag of NC program to provide children's diapers 1x per month, laundry services 1x per week, shower services for homeless, and various other programs to help the homeless, and a transitional housing program (to assist those who do not have an income and are wanting to obtain employment. Will work with a caseworker to learn budgeting, and how to manage a home).

Location: St. Stephens United Methodist Church Lexington, NC 27292

Phone: (336) 242-6142

Contact: Bob Harmon

Pastor's Pantry

Location: 307 North State Street, Lexington, NC 27292

Phone: (336) 249-8824

Website: www.pastorspantry.org

Email: PastorsPantry@lexcominc.net

Eligibility: Age 60+ unless the need is immediate for emergency food; income and expense guidelines in place as well as ID

Hours: Monday – Thursday: 8:00am – 4:00pm

Salvation Army of Davidson County

Provides emergency financial assistance when funds are available. Also provides women's ministries, seasonal services, disaster services, & food and nutrition programs.

Location: 314 W. Ninth Avenue, Lexington, NC 27292

Phone: (336) 249-0336

Website: www.salvationarmycarolinas.org/davidsoncounty

Email: Les.Ashby@USS.SalvationArmy.org

Hours: Monday – Friday: 8:00am – 5:00pm

Second Harvest Food Bank of Northwest NC

Location: 3655 Reed Street, Winston-Salem, NC

Phone: (336) 784-5770

Website: www.hungernwnc.org

South Davidson Family Resource Center (Denton)

Location: 338 West Salisbury Street, Denton, NC 27239

Mailing Address: P.O. Box 1197, Denton, NC 27239

Phone: (336) 859-5399

Website: www.southdavidsonfrc.com

Email: SDFRC1@windstream.net

Eligibility: Food pantry and financial assistance requires income review; food pantry and clothes closet available once a month

Hours: Monday – Wednesday: 8:30am – 12:00pm

Sunnyside Ministry

Location: 319 Haled Street, Winston-Salem, NC

Phone: (336) 725-1992

Email: www.wordpress.com

West Davidson Food Pantry

Location: 4600 W Old US HWY 64, Lexington, NC 27295

Phone: (336) 787-4357

Eligibility: Must live in zip code 29295 (or part of 27299); must have financial needs

Website: www.wdfoodpantry.org

Hours: Tuesday & Thursdays: 4:00pm – 7:00pm

Saturday: 9:00am – 12:00pm

FRAUD & SCAM

AARP

Information and member benefits for age 50 and over; annual membership fee of \$16 per person. Advocates for and educates seniors.

Location: 1513 Sunday Drive, Suite 312, Raleigh, NC 27607

Phone: 1-866-389-5650

Website: www.aarp.org/nc

Email: NCAARP@aarp.org

HOME MODIFICATION & REPAIRS

Independent Living Rehabilitation Services

Provides home modifications to those who are disabled, recovering from illness, those recovering from stroke, or spinal cord injury. Must be owner occupied home and qualify based on income.

Location: 2201 Brewer Road, Winston Salem, NC 27127

Phone: (336) 784-2700 or 1-877-699-7578

Website: www.ncdhhs.gov/dvrs/pwd/ils.htm

Hours: Monday – Friday: 8:00am – 5:00pm

Lexington Housing CDC

Have an Urgent Repair program which is a state funded program for elderly and disabled to receive accessibility modifications and home improvements (grab bars, floor repair, electrical, plumbing, roof repair). Also provide a group work program which is a bi-annual volunteer experience for high school students which can help with painting porches and decks, handicap ramps, and caulking.

Location: 21 West Second Street, Lexington, NC 27292

Phone: (336) 236-1675

Website: www.lexingtoncdc.com

Email: LexingtonCDC@yahoo.com

Eligibility: Age 62+ or disabled (on disability); must own home; income based

Hours: Monday – Friday: 9:00am – 5:00pm

North Carolina Baptist Aging Ministry (NCBAM – Volunteer Organization)

Agency requests individuals contact them directly or if a social worker refers, the individual requesting services must be with the social worker at the time of referral.

Mailing Address: P.O. Box 338, Thomasville, NC 27361

Phone: 1-877-506-2226

Website: www.ncbam.org

Hours: Monday – Friday: 9:00am – 5:00pm

NC USDA Rural Development

Location: 847 Curry Drive, Suite 104, Asheboro, NC 27205

Phone: (336) 629-4449, ext. 4

Website: www.rurdev.usda.gov/NCContacts.html

Eligibility: Different by county; income, # in household, credit score & credit status may apply; age 62+ is grant based; age 61 and under is loan based

Hours: Monday – Friday: 8:00am – 4:30pm

Piedmont Triad Regional Council (PTRC) Housing Rehabilitation Program

Assists eligible individuals in Alamance, Davidson, Guilford, Rockingham, Stokes, and Surry Counties. If your home is in need of serious repairs, you may qualify for home rehabilitation assistance through this program.

Location: 1398 Carrollton Crossing Drive, Kernersville, NC 27284

Phone: (336) 904-0338

Website: www.ptrc.org

Eligibility: Must be an elderly (62 years +) or disabled, or a family member, homeowner or a homeowner living in a home with lead base paint hazards with children under age 6 present.

Hours: Monday – Friday: 8:00am – 4:30pm

Safe Tub LLC

Safe Tub LLC is dedicated to making tub areas safer at a price that's affordable. Safe Tub LLC converts your existing tub into a Walk-In Shower using the QUICK TUB® WALK THRU INSERT, the QUICK TUB® CAP and install Safety Grab Bars that exceed specifications by the ADA.

Phone: (336) 663-2911

Website: www.safetubllc.com

Email: info@safetubllc.com

HOSPICE & BEREAVEMENT SERVICES

Hospice of Davidson County

Location: 200 Hospice Way Lexington, NC 27292

Phone: 1-800-768-4677 or (336) 475-5444

Website: www.hospiceofdavidson.org

Hours: Monday – Friday: 8:00am – 5:00pm

Hospice & Palliative Care Center, Winston Salem

Location: 101 Hospice Lane, Winston-Salem, NC 27103

Phone: (336) 768-3972

Website: www.hospicecarecenter.org

Hours: 24/7 phone coverage at 1-888-876-3663 or (336) 768-3972

HOUSING (SENIOR)

****List available from Senior Services**

Lexington Phone: (336) 242-2290

Thomasville Phone: (336) 474-2754

HOUSING (TEMPORARY)

Crisis Ministry of Davidson County

Adult shelter is open Monday – Sunday from 6:00pm – 6:30am. Call Crisis Ministry for more information regarding the Family shelter (Genesis House).

Location: 107 East First Avenue, Lexington, NC 27292

Phone: (336) 248-6684

Website: www.crisisministryofdavidsoncounty.com

Email: CrisisMinDC@yahoo.com

Hours: Monday – Friday: 8:00am – 5:00pm

Family Services of Davidson County

Location: 1303 Greensboro St Ext, Lexington, NC 27295

Mailing Address: P.O. Box 607, Lexington, NC 27293

Phone: (336) 249-0237 or (336) 476-0050

24/7 Crisis Line: (336) 243-1934

Website: www.fsd.org

Hours: Monday – Thursday: 8:00am – 7:00pm

Friday: 8:30am – 3:00pm

Transitional Housing Services

A Crisis Intervention Referral agency, and offer a women's homeless shelter

Location: 1238 Hillside Drive, Thomasville, NC 27360

Mailing Address: P.O. Box 632, Thomasville, NC 27361

Phone: (336) 472-0625, After hours' crisis line: (336) 596-4151

Hours: 24/7

I.D. CARDS, LICENSES, & RECORDS

Driver's License Office

Lexington

Location: 2314 South Main Street, Lexington, 27292

Phone: (336) 248-5179

Website: www.ncdot.gov/dmv

Eligibility: I.D. or driver's license eligibility requirements plus fee; under age 18 limited learner permit, age 18+ regular driver's license or learner permit

Hours: Monday – Friday: 8:00am – 5:00pm

Thomasville

Location: 1033 Randolph Street Suite 16, Thomasville, 27360

Phone: (336) 472-7334

Website: www.ncdot.gov/dmv

Eligibility: I.D. or driver's license eligibility requirements plus fee; under age 18 limited learner permit, age 18+ regular driver's license or learner permit

Hours: Monday – Friday: 8:00am – 5:00pm

INFORMATION & REFERRAL

AARP

Information and member benefits for age 50 and over; annual membership fee of \$16 per person. Advocates for and educates seniors.

Location: 1513 Sunday Drive, Suite 312, Raleigh, NC 27607

Phone: 1-866-389-5650

Website: www.aarp.org/nc

Email: NCAARP@aarp.org

BenefitsCheckUp

BenefitsCheckUp is a free service of the National Council on Aging (NCOA).

BenefitsCheckUp asks a series of questions to help identify benefits that could save you money and cover the costs of everyday expenses. After answering the questions from

the website below, you will get a report created just for you that describes the programs you may get help from.

Website: www.benefitscheckup.org

Davidson County Public Library System

Online information resources available on website

Website: www.co.davidson.nc.us/library

Denton Library

Location: 310 West Salisbury Street, Denton, NC 27239-0578

Phone: (336) 859-2215

Website: www.co.davidson.nc.us/library/DentonLibrary.aspx

Hours: Monday & Thursday: 9:00am – 8:00pm

Tuesday, Wednesday, & Friday: 9:00am – 5:30pm

Saturday: 10:00am – 2:00pm

Sunday: Closed

Lexington Library

Information DIAL (Directory Information Assistance Line)

Location: 602 S. Main Street, Lexington, NC 27292

Phone: (336) 242-2040

DIAL Phone: (336) 242-2005

Website: www.co.davidson.nc.us/library/LexingtonLibrary.aspx

Hours: Monday – Thursday: 9:00am – 8:00pm

Friday: 9:00am – 5:30pm

Saturday: 9:30am – 3:00pm

Sunday: Closed

North Davidson Library

Location: 559 Critcher Drive, Welcome, NC 27374

Phone: (336) 242-2050

Website: www.co.davidson.nc.us/library/NorthDavidsonLibrary.aspx

Hours: Monday: 9:30am – 8:00pm

Tuesday – Thursday: 9:30am – 7:00pm

Friday: 9:00am – 5:30pm

Saturday: 10:00am – 2:00pm

Sunday: Closed

Thomasville Library

Location: 14 Randolph Street, Thomasville, NC 27360

Phone: (336) 474-2690

Website: www.co.davidson.nc.us/library/ThomasvilleLibrary.aspx

Hours: Monday – Thursday: 9:00am – 8:00pm

Friday: 9:00am – 5:30pm

Saturday: 9:30am – 3:00pm

Sunday: Closed

The Job Accommodation Network (JAN)

Provides a free, online Americans with Disability Act Library.

Phone: 1-800-526-7234

TTY: 1-877-781-9403

Website: www.askjan.org

Hours: 9:00am – 6:00pm

West Davidson Library

Location: 246 Tyro School Road, Lexington, NC 27295

Phone: (336) 853-4800

Website: www.co.davidson.nc.us/library/WestDavidsonLibrary.aspx

Hours: Monday: 12:00pm - 8:00pm

Tuesday – Thursday: 9:00am - 6:00pm

Friday: 9:00am - 5:30pm

Saturday: 10:00am - 2:00pm

Sunday: Closed

211 – United Way

Location: 875 Walnut Street, Suite 150B, Cary, NC 27511

Phone: 1-888-892-1162 or 2-1-1

Website: www.unitedwaync.org/nc-2-1-1

Hours: 24/7 by dialing 2-1-1

INSURANCE INFORMATION

Affordable Care Act

Phone: 1-800-318-2596

TTY: 1-855-889-4325

Website: www.healthcare.gov

Hours: 24/7

Davidson County Regional (Western Region)

Mailing Address: 537 College Street, Asheville, NC 28801

Phone: (828) 251-6483

LEGAL SERVICES

Central Carolina Legal Services

Location: 122 North Elm Street, Suite 700, Greensboro, NC 27401

Phone: (336) 272-0148

Website: www.legalaidnc.org

Email: DianeB@LegalAidNC.org

Eligibility: 60+; must call for appointment

Hours: Monday – Friday: 9:00am – 5:00pm

NC Department of Labor

Mailing Address: 1101 Mail Service Center, Raleigh, NC 27699

Phone: 1-800-625-2267 or (919) 807-2796

Website: www.nclabor.com

Hours: Monday – Friday: 8:00am – 5:00pm

NC Lawyer Referral Service

The NC Lawyer Referral Service is a nonprofit public service sponsored by the North Carolina Bar Association Foundation.

Location: NC Bar Association, 8000 Weston Parkway, Cary, NC 27513

Phone: 1-800-662-7660

Website: www.ncbar.org/public-pro-bono/lawyer-referral-service/for-the-public

Eligibility: Attorneys participating in the LRS agree to charge no more than \$50 (price increase effective for referrals made beginning January 2010) for the first 30 minutes of the initial consultation.

Hours: 24/7 online at

www.ncbar.org/public-pro-bono/lawyer-referral-service/nc-find-a-lawyer

The Elder Law Clinic, Wake Forest University School of Law

The Elder Law Clinic is a program held during the school year (not from May-July) helping Wake Forest law students gain practical experience under the supervision of an attorney; providing free legal services to those who qualify. Must be 60 years and older. Also, must have low to moderate income. Call to complete an eligibility questionnaire. After the questionnaire is reviewed, you will be notified if your name has been added to the waiting list.

Location: 1834 Wake Forest Road, Winston-Salem, NC 27109

Mailing Address: Worrell Professional Center, P.O. Box 7206, Winston-Salem, NC 27109

Phone: (336) 758-5061

Website: www.elder-clinic.law.wfu.edu

Email: EClinic@WFU.edu

Hours: Monday – Friday: 9:00am – 5:00pm

Types of Cases Handled:

Wills, Powers of Attorney, Medicaid for Long-Term Care, Medicare, Guardianship, Nursing Home Concerns, Fraud, Consumer & Debt Problems

LGBTQ RESOURCES

Alternative Resources of the Triad (ART)

ART is a charitable organization whose mission is to be actively involved with the Gay, Lesbian, Bisexual, Transgender and Questioning (GLBTQ) community of the Triad (Greensboro, High Point, Winston-Salem, NC and surrounding communities). ART works to support the GLBTQ community by (1) serving as an information portal and referral source and (2) by maintaining an ongoing, visible, and positive educational and supportive presence in the community.

Website: www.outtriad.org

Email: Info@OutTriad.org

NC Transgender Unity Website

Provides information and resources for transgender people, significant others, and friends of transgender people.

Website: www.NCTGUnity.org

Email: NCTGUnity@yahoo.com

Parents, Families, and Friends of Lesbians and Gays (PFLAG) of Winston-Salem

PFLAG is a national non-profit organization dedicated to promoting the health and well-being of gay, lesbian, bisexual, and transgender (GLBT) persons through support, education and advocacy. PFLAG's Winston-Salem chapter serves Forsyth and the surrounding North Carolina counties. PFLAG Winston-Salem serves the GLBT community and their families and friends through various offerings and activities, including a monthly chapter meeting, social events, special-interest programs, educational workshops and awards banquets to recognize those who have promoted acceptance in our community.

Mailing Address: P.O. Box 24334, Winston-Salem, NC 27114

Phone: (336) 448-4250

Website: www.pflagws.org

Email: Info@pflagws.org

MEDICAL ALERT SYSTEMS

****List available from Senior Services**

Lexington Phone: (336) 242-2290

Thomasville Phone: (336) 474-2754

Guardian Alert 911

Phone: 1-800-953-5211, ext. 2

- One-time fee (no monthly charges)
- Allows immediate access to 911
- Free shipping

Help Personal Response Systems

Phone: 1-866-672-4852

Help Personal Response System Local Number at Piedmont Home Care:
(336) 248-8212

- 24 hour monitoring by central office
- Monthly monitoring fee
- No installation fees
- Medication Reminder on device
- No activation fees; no cancellation fee

LifeStation

Phone: 1-866-329-4484

- 24 hour monitoring by central office
- No long-term contract
- Free shipping
- No additional costs aside from monitoring fee unless you choose for additional services

Philips Lifeline

Phone: 1-855-737-3606

Philips Lifeline Local Number at Forsyth Hospital: (336) 718-5746

- 24 hour monitoring by central office
- Monthly monitoring fee

- Installation fee (ask if they have specials for free activation/installation)
- No long-term contract; no cancellation fee

Senior Link America

Phone: 1-877-801-9333

- Monthly monitoring fee
- No activation charge; no cancellation fee
- No long-term contract

Walgreens ReadyResponse Medical Alert System

Phone: (336) 224-0424

- 24 hour monitoring by central office
- Monthly monitoring fee
- No installation fees; no long-term contract

Cellular Medical Alert Systems:

This is an internet link that can offer some information about medical alert systems that work through cellular phones. Individuals must verify this information independently and evaluate what would work best for their situation.

Website: <https://www.theseniorlist.com/2013/05/a-list-of-mobile-cellular-based-medical-alert-system-providers/>

MEDICAL CENTERS

High Point Regional UNC Health Care

Location: 601 North Elm Street, High Point, NC

Phone: (336) 878-6000

24/7 Emergency Number: (336) 878-6009

Website: www.highpointregional.com

Hours: 24/7

Novant Health Forsyth Medical Center

Location: 3333 Silas Creek Parkway, Winston-Salem, NC 27103

Phone: (336) 718-5000

Website: www.novanthealth.org/forsyth-medical-center.aspx

Hours: 24/7

Novant Health Rowan Regional Medical Center

Location: 612 Mocksville Avenue, Salisbury, NC 28144

Phone: (704) 210-5000

Website: www.novanthealth.org/rowan-medical-center.aspx

Hours: 24/7

Novant Health Thomasville Medical Center

Location: 207 Old Lexington Road, Thomasville, NC 27360

Phone: (336) 472-2000

Website: www.novanthealth.org/thomasville-medical-center.aspx

Hours: 24/7

VA Hospital, Salisbury

Location: 1601 Brenner Avenue, Salisbury, NC 28144

Phone: (704) 638-9000

Website: www.salisbury.va.gov

Hours: 24/7

Wake Forest Baptist Health Lexington Medical Center

Location: 250 Hospital Drive, Lexington, NC 27292

Phone: (336) 248-5161

Website: www.lexington.wakehealth.edu

Hours: 24/7

Wake Forest Baptist Medical Center

Location: Medical Center Boulevard, Winston-Salem, NC 27157

Phone: (336) 716-2255

Website: www.wakehealth.edu

Hours: 24/7

MEDICAL CLINICS

Davidson Health Services, Davidson Medical Ministries

Before services can be provided, ALL clients must provide necessary paperwork to determine their eligibility; must be resident of Davidson County. Documentation must be presented to prove residency. To be seen on the Charitable Clinic side of Davidson Medical Ministries Clinic, a patient must have NO insurance. Those who have Medicaid, Medicare or private insurance can still be seen at DMMC. All patients must provide some form of picture ID. Proof of household income and expenses must be provided.

Lexington

Location: 420 North Salisbury Street, Lexington, NC 27292

Mailing Address: P.O. Box 584, Lexington, NC 27293

Phone: (336) 243-7475

Website: www.davidsonmedicalministries.org

Hours: Monday – Friday: 8:00am – 5:00pm

Thomasville

Location: 207 Old Lexington Road, Thomasville, NC 27360

Phone: (336) 476-2800

Website: www.davidsonmedicalministries.org

Hours: Monday – Friday: 8:00am – 5:00pm

J. Paul Sticht Center – Geriatric Assessment

Location: Medical Center Boulevard, Winston-Salem, NC 27157

Phone: (336) 713-8250

Website: www.wakehealth.edu/Research/Gerontology-and-Geriatrics

Hours: Monday – Friday: 8:00am – 5:00pm

MEDICAL COMPLAINTS

Medical Review of NC

Phone: 1-800-722-0468

NC Medical Board

For doctor complaints

Phone: 1-800-253-9653

MEDICAL EQUIPMENT & LOAN CLOSETS

Family Medical Supply

Location: 218 Anna Lewis Drive, Lexington, NC 27292

Phone: (336) 248-3700

Hours: Monday – Friday: 9:00am – 5:30pm

Piedmont Medical Equipment, Inc.

Location: 1121 S. Main Street, Lexington, NC 27292

Phone: (336) 499-1584

Hours: Monday – Thursday: 9:30am – 4:00pm

Friday: 9:30am – 1:00pm

Tyro United Methodist Church

Hospital Loan Closet which can provide items for loan such as walkers, rollators, shower chairs, bedside chairs free of charge

Location: 4484 S NC HWY 150, Lexington NC 27295

Phone: (336) 853-7459

Website: www.tyroumc.org

Email: Tyro@tyroumc.org

Hours: Monday – Friday: 8:30am – 5:00pm

MEDICAID INFORMATION

Care-Line

Phone: 1-800-662-7030

TTY: 1-877-452-2514

Hours: Monday – Friday: 8:00am – 5:00pm

Website: www.ncdhhs.gov/dma/medicaid/contacts.htm

Davidson County Department of Social Services

Phone: (336) 242-2500

MEDICARE INFORMATION

Social Security Administration

Location: 1840 Jake Alexander Boulevard West, Salisbury, NC 28147

Phone: 1-877-405-3157

TTY 1-704-636-4394

National Phone Number: 1-800-772-1213

Website: www.ssa.gov

Eligibility: Age 65+

Hours: Monday – Tuesday & Thursday – Friday: 9:00am – 3:00pm Friday

Wednesday: 9:00am – 12:00pm

MEDICARE PART D INFORMATION

Social Security Administration

Location: 1840 Jake Alexander Boulevard West, Salisbury, NC 28147

Phone: 1-877-405-3157

TTY: (704) 636-4394

National Phone Number: 1-800-772-1213

Website: www.ssa.gov

Eligibility: Age 65+

Hours: Monday – Tuesday & Thursday – Friday: 9:00am – 3:00pm Friday

Wednesday: 9:00am – 12:00pm

MENTAL HEALTH & SUBSTANCE ABUSE SERVICES

Cardinal Innovations Healthcare Solutions

Community Operations Center, Covers Cabarrus, Davidson, Rowan, Stanly and Union counties). Manages Mental Health, Intellectual/Developmental Disabilities and Substance Use/Addictions Services.

Location: 245 LePhillip Court NE, Concord, NC 28205

Phone: 1-800-939-5911

Toll-Free Anonymous Concern Line: 1-888-213-9687

Website: www.cardinalinnovations.org

Hours: 24/7

Daymark Recovery Services

Location: 1104 A South Main Street, Lexington, NC 27292

Phone: (336) 242-2450

Hours: Monday – Friday: 8:00am – 8:00pm

Website: www.daymarkrecovery.org/index.php/locations/piedmont/davidson

Family Services of Davidson County

Now offers 50B (protective order) E-filing from their office location in conjunction with the Court system.

Location: 1303 Greensboro Street Extension, Lexington, NC 27295

Mailing Address: P.O. Box 607, Lexington, NC 27293

Phone: (336) 249-0237

24/7 Phone: (336) 243-1934

Website: www.fsdco.org

Hours: Monday – Thursday: 8:00am – 7:00pm

Friday: 8:30am – 3:00pm

Geriatric Behavioral Health Unit at Thomasville Medical Center

Location: 207 Old Lexington Road, Thomasville, NC 27360

Phone: (336) 476-2446

Website: www.novanthealth.org/thomasville-medical-center.aspx

Hours: Monday – Friday: 8:30am – 5:00pm

Passageways - Psychosocial Rehabilitation Program

Location: 220 East 1st Street Extension, Suite 6, Lexington, NC 27292

Phone: (336) 242-2406

Website: www.rhbehavioralhealth.org

NURSING HOMES, RETIREMENT HOMES, & ASSISTED LIVING FACILITIES

****List available from Senior Services**

Lexington Phone: (336) 242-2290

Thomasville Phone: (336) 474-2754

****List available from Social Services – Adult Services Unit**

Lexington Phone: (336) 242-2500

Thomasville Phone: (336) 474-2760

NUTRITION

Congregate Meals through Davidson County Senior Services

Denton:

Denton Civic Center

Location: 459 Salisbury Street, Denton, NC 27239

Phone: (336) 859-2542

Lexington:

Lexington Senior Center

Location: 555-B West Center Street Extension, Lexington, NC 27295

Phone: (336) 236-3118

Southmont:

Community Center

Location: 184 Owens Road, Lexington, NC 27292

Phone: (336) 798-2933

Thomasville:

Thomasville Senior Center

Location: 211 W. Colonial Drive, Thomasville, NC 27360

Phone: (336) 474-2667

Welcome:

First Baptist Church

Location: 404 Welcome-Arcadia Road, Lexington, NC 27295

Phone: (336) 731-8434

Website: www.co.davidson.nc.us/SeniorServices/CongregateNutrition.aspx

Eligibility: Age 60+

Hours: Monday – Friday: 9:00am – 1:00pm with lunch being served at approximately 11:00am.

Davidson County Cooperative Extension Office

Provides nutrition education

Location: 301 East Center Street, Lexington, NC 27292

Phone: (336) 242-2080

Food Stamps

Lexington (336) 242-2500

Thomasville (336) 474-2760

Meals on Wheels for Davidson County

Home-delivered meals for Davidson County residents 60+

Lexington Office:

Location: 555-B West Center Street Extension, Lexington, NC 27295

Phone: (336) 242-2290

Website: www.co.davidson.nc.us/SeniorServices

Email: SeniorServices@DavidsonCountyNC.gov

Hours: Monday – Friday: 8:00am – 5:00pm

Thomasville Office:

Location: 211 West Colonial Drive, Thomasville, NC 27360

Phone: (336) 474-2754

Website: www.co.davidson.nc.us/SeniorServices

Email: SeniorServices@DavidsonCountyNC.gov

Hours: Monday – Friday: 8:00am – 5:00pm

Eligibility: Age 60+

Mobile Meals of High Point

Mailing Address: P.O. Box 6666, High Point, NC 27262

Phone: (336) 882-7676

Meals on Wheels for Lexington City

Phone: (336) 248-8010

Meals on Wheels for Thomasville City

Phone: (336) 476-3158

Salvation Army of Davidson County

Provides food & nutrition programs.

Location: 314 West Ninth Avenue, Lexington, NC 27292

Phone: (336) 249-0336

Website: www.salvationarmycarolinas.org/davidsoncounty

Email: Les.Ashby@USS.SalvationArmy.org

Hours: Monday – Friday: 8:00am – 5:00pm

PERSONAL CARE ASSISTANCE

CAP/DA – Supportive Care Solutions

Special Medicaid program allowing those 18+ who face nursing home placement the possibility of staying in the home. Provides a package of services to meet individual needs.

Phone: (336) 859-5555

Location: 56 West Salisbury Street, Denton, NC 27239

Davidson County Senior Services

In Home Services – May have waiting list. Provides in-home care to those 60+.

Location: 555-B West Center Street Extension, Lexington, NC 27295

Phone: (336) 242-2290

Website: www.co.davidson.nc.us/SeniorServices

Email: SeniorServices@DavidsonCountyNC.gov

Hours: Monday – Friday: 8:00am – 5:00pm

PREScription ASSISTANCE

Coast2CoastRx

Save on dental, vision, veterinary, hearing, diabetic equipment/supplies, lab and imaging services – all non-insurance discounted benefits – for more information, please contact the number listed below.

Phone: 1-800-931-8872

Website: www.coast2coastrx.com

Davidson County Stop Prescription Abuse Now (DCSPAN)

Location: 915 Greensboro Street, Lexington, NC 27293

Mailing Address: P.O. Box 439, Lexington, NC 27293

Website: www.dcspan.com

Email: DCSPAN@DavidsonCountyNC.gov

FamilyWize Prescription Savings Card

The NCOA (National Council on Aging) and FamilyWize Prescription Savings Card is free to everyone. Even if you have insurance, show the FamilyWize card to make sure you get the best price – FamilyWize or insurance.

4 Steps to Save:

1. Print the card or download on your phone
2. Find a participating pharmacy
3. Show the card to your pharmacist
4. Ask for the best price

Toll-Free Phone: 1-800-222-2818

Website: www.familywize.org

North Carolina Baptist Aging Ministry (NCBAM) – Red Bag

NCBAM provides volunteers (when able) to assist seniors age 65 and over with various services. Must be age 65 or older. NCBAM sales Red Bags to store medicine for \$3 each.

Mailing Address: P.O. Box 338, Thomasville, NC 27361

Phone: 1-877-506-2226

Website: www.ncbam.org/redbag

Hours: Monday – Friday: 9:00am – 5:00pm

Operation Medicine Drop

Medicine drops are a convenient and safe way for you to dispose of your unused or expired prescription over-the-counter medications.

Locations:

Lexington Medicine Drops

Davidson Medical Ministries

Location: 420 North Salisbury Street, Lexington, NC 27292

Tyro Family Pharmacy

Location: 4320 NC HWY 150, Lexington, NC 27292

Thomasville Medicine Drops

Novant Thomasville Medical Center

Location: 207 Old Lexington Road, Thomasville, NC 27360

Thomasville Family Pharmacy

Location: 1116 Lexington Avenue, Thomasville, NC 27360

Website: www.ncsafekids.org

Partnership for Prescription Assistance (PPA)

The PPA program was created to make it easier for low-income, uninsured patients to get free or nearly free prescription medicines through existing patient assistance programs. A patient or patient advocate simply completes an online application (link provided below) with basic information about prescription medicines, income, and current prescription medicine coverage and the PPA matches the patient with assistance programs for which they may be eligible.

Website: www.pparx.org

RECREATION & SELF-ENRICHMENT

Davidson County Recreation Department

Location: 555-D West Center Street Extension, Lexington, NC 27295

Phone: (336) 242-2285

Website: www.co.davidson.nc.us/ParksAndRecreation

Hours: Monday – Friday: 8:00am – 5:00pm

Lexington Parks and Recreation

Location: 28 West Center Street, Lexington, NC 27292

Phone: (336) 248-3960

Website: www.lexingtonnc.net

Hours: Monday – Friday: 8:00am – 5:00pm

Thomasville Parks & Recreation

Location: 1 East Main Street, Thomasville, NC 27360

Phone: (336) 475-4280

Website: www.thomasvillenc.gov/Departments/Recreation/Dept_Recreation.html

Hours: Monday – Friday: 8:00am – 5:00pm

RESPIRE CARE

Carolina SeniorCare / PACE Program

PACE is a program of all-inclusive care for the elderly age 55 and over. Please call office for information on other eligibility requirements.

Location: 802 E Center St, Lexington, NC 27292

Phone: (336) 746-3500

Toll-Free: 1-888-351-7227

Website: www.carolinaseniorcare.org

Email: Info@CarolinaSeniorCare.org

Hours: Monday – Friday: 8am – 5pm

Davidson County Senior Services

Respite relief can be provided for caregivers who provide 24/7 supervision to an adult 60+. Please call for more other eligibility requirements.

Lexington Office:

Location: 555-B West Center Street Extension, Lexington, NC 27295

Phone: (336) 242-2290

Website: www.co.davidson.nc.us/SeniorServices

Email: SeniorServices@DavidsonCountyNC.gov

Hours: Monday – Friday: 8:00am – 5:00pm

Thomasville Office:

Location: 211 West Colonial Drive, Thomasville, NC 27360

Phone: (336) 474-2754

Website: www.co.davidson.nc.us/SeniorServices

Email: SeniorServices@DavidsonCountyNC.gov

Hours: Monday – Friday: 8:00am – 5:00pm

The Life Center of Davidson County

Quality daytime care for older adults and impaired adults. Please call office for more information.

Location: 601 West Center Street, Lexington, NC 27292

Phone: (336) 249-2155

Website: www.lifecenterdavidson.com

Email: Info@LifeCenterDavidson.com

Hours: Monday – Friday: 8:00am – 5:00pm

REVERSE MORTGAGE

Consumer Credit Counseling

Phone: 1-888-474-8015

Davidson County Community Action

701 S. Salisbury Street Lexington, NC 27292

Phone: (336) 249-0234

SOCIAL SECURITY BENEFITS

Social Security Administration

Location: 1840 Jake Alexander Boulevard West, Salisbury, NC 28147

Phone: 1-877-405-3157

TTY: (704) 636-4394

National Phone Number: 1-800-772-1213

Website: www.ssa.gov

Hours: Monday – Tuesday & Thursday – Friday: 9:00am – 3:00pm Friday

Wednesday: 9:00am – 12:00pm

SUBSTANCE ABUSE

Cardinal Innovations

Community Operations Center, (Covers Cabarrus, Davidson, Rowan, Stanly and Union counties)

Location: 245 LePhillip Court NE, Concord, NC 28205

Phone: (704) 743-2100

Toll-free Anonymous Concern Line: 1-888-213-9687
Hours: 24/7 Toll-Free Crisis Line: 1-800-939-5911
Website: www.cardinalinnovations.org

Path of Hope, Inc.

Formerly Alcoholics Anonymous
Location: 1675 East Center Street, Lexington, NC 27292
Mailing Address: P.O. Box 1824, Lexington, NC 27293
Phone: (336) 248-8914
Website: www.apathofhope.org
Email: PathOfHope@lexcominc.net
Hours: Monday – Friday: 8:00am – 5:00pm

SUPPORT GROUPS

Arc of Davidson County

Offers quarterly information meetings for parents and families of people with intellectual and developmental disabilities
Phone: (336) 248-2842

Autism Society of Davidson County

Please call the number below for meeting dates
Phone: (336) 505-4680

Cancer Services of Davidson County

Offers two support group meetings a month, please call for dates.
Location: 25 W. Sixth Avenue, Lexington, NC 27292
Phone: (336) 249-7265
Website: www.carolinacancerservices.org
Hours: Monday – Thursday: 9:00am – 5:00pm
Friday: 9:00am – 12:00pm

Caregiver Support Groups

Alzheimer's Association Caregiver Telephone Support Group
Contact: Ashley Stevens
Phone: 1-800-272-3900

Brookdale Lexington Assisted Living, Alzheimer's & Dementia Care
Location: 161 Young Drive, Lexington, NC 27292
Phone: (336) 238-1700
Website: www.brookdale.com

Life Center of Davidson County
Location: 601 West Center Street, Lexington, NC 27292
Phone: (336) 249-2155
Website: www.lifecenterdavidson.com
Email: Info@LifeCenterDavidson.com

Second Presbyterian Church

Precious Memories: A worship service for individuals with dementia and their caregivers

Location: 200 Cotton Grove Road, Lexington NC 27292

Phone: (336) 596-3894

Contact: Brian Rummage

Website: www.2ndPresLexington.org

Thomasville Chamber of Commerce

Care for the Caregiver Support Group

Location: 941 Randolph Street, Thomasville, NC 27360

Phone: (336) 475-6134

Email: ThomasvilleChamber@thomasvillechamber.net

Epilepsy of Davidson County

Friends Helping Friends; meets once a month

Phone (336) 300-4681 or (336) 238-2314

Email: EpilepsyofDavidsonCounty@gmail.com

Family Services of Davidson County

Location: 1303 Greensboro Street Extension, Lexington, NC 27292

Phone: (336) 249-0237

Website: www.fsd.org

Hospice of Davidson County

Location: 200 Hospice Way Lexington, NC 27292

Phone: (336) 475-5444

Phone: 1-800-768-4677

Website: www.hospiceofdavidson.org

Hours: Monday – Friday: 8:00am – 5:00pm

Hospice & Palliative Care Center, Winston Salem

Location: 101 Hospice Lane, Winston-Salem, NC 27103

Phone: (336) 769-3972

Website: www.hospicecarecenter.org

Hours: 24/7 coverage at (888) 876-3663 or (336) 768-3972

Thomasville Medical Center

Location: 207 Old Lexington Road, Thomasville, NC 27360

Phone: (336) 476-3231

Website: www.novanthealth.org/thomasville-medical-center

Therapeutic Alternatives

Provides Geriatric Adult Specialty Teams which provide training on mental health topics that impact the elderly in areas such as dementia and other mental health conditions.

Trainings are free.

Phone: (336) 224-2626

TAXES

Davidson County Tax Department

Location: 913 Greensboro Street, Lexington, NC 27292

Phone: (336) 242-2160

Phone for Collections: (336) 242-2180

Phone for Listings and Appraisals: (336) 242-2161

Website: www.co.davidson.nc.us/Tax

Hours: Monday – Friday: 7:30am – 6:00pm

IRS

Address: 1677 Westbrook Plaza, Suite 160, Winston-Salem, NC 27103

Phone for Local Winston-Salem Office: (336) 659-2740

Phone: 1-800-829-1040

Website: www.irs.gov

Hours: Toll-Free 1-800-829-1040 available Monday – Friday: 7:00am – 7:00pm

Local Winston-Salem Office available Monday – Friday: 8:30am – 4:30pm (closed for lunch 12:00pm – 1:00pm)

NC Department of Revenue

State tax information

Mailing Address: P.O. Box 25000, Raleigh, NC, 27640

Phone: 1-877-252-3052

Phone for Individual Income Tax Refund Inquiry: 1-877-252-4052

Phone for Tax Fraud Hotline: 1-800-232-4939

Website: www.dornrc.com

Hours: Monday – Friday: 8:00am – 5:00pm

TELEPHONE REASSURANCE

**Please see Medical alert systems or Volunteer Assistance for further assistance in this area.

TRANSPORTATION

Carolina Custom Transportation

Provides custom transportation for medical appointments, non-emergency trips to the hospital, and other convenience transportation needs.

Phone: (336) 754-2155

Website: www.carolinacustomtransportation.com

Davidson County Department of Transportation

Location: 945 North Main Street, Lexington, NC 27292

Phone: (336) 242-2250

Phone for seniors age 60+: (336) 242-2947

Phone for Medicaid recipients: (336) 242-2272 (for medical transportation through Medicaid)

Website: www.co.davidson.nc.us/transportation

Hours: Monday – Friday: 8:00am – 5:00pm

Davidson County Rescue Squad's Non-Emergency Transport

Davidson County Rescue Squad has been providing Non-Emergency Transport Services for over 3 years. Patients with any of the following conditions can be transported: Fractures, Abnormal Labs, Psychiatric Evaluation, Sick with no Priority Symptoms, Scheduled Doctors' Appointments, Any patient that is Hemodynamically Stable, Patients with tracheotomy that are not on a ventilator, unless there is a nurse or respiratory therapist to accompany the patient, and much more. They transport to all areas of the state and out-of-state. With long distance transports, they request you give as much notice as possible to allow for planning and preparation.

Phone - Main: (336) 500-0435

Phone: (336) 249-9339

Disabled American Veteran (DAV) Transportation

DAV operates a fleet of vehicles around the country to provide free transportation to VA medical facilities for injured and ill veterans.

Phone: (704) 638-9000, (704) 638-3825

Website: www.dav.org/veterans/i-need-a-ride

Providence Transportation Inc.

Provides custom transportation for medical appointments, non-emergency trips to the hospital, and other convenience transportation needs.

Location: 1040 Randolph Street Suite 32 Thomasville, NC 27360

Phone: (336) 472-7433

UTILITY ASSISTANCE

Cooperative Community Ministry

Provides utility assistance for eligible applicants when funds are available. Requires a referral from Department of Social Services. Applicant must reside in Thomasville area, and must provide ID or proof of residence.

Location: 10 West Guilford Street, Thomasville, NC 27360

Phone: (336) 476-1842

Website: www.ccmtville.com

Email: CCMTville@northstate.net

Hours: Monday – Thursday: 9:00am – 11:00pm and 1:00 – 3:30pm,

Friday: 9:00am – 1:30pm

Crisis Ministry of Davidson County

Provides financial assistance for utilities when funds are available. Please call for eligibility requirements.

Location: 107 East First Avenue, Lexington, NC 27292

Phone: 336-248-6684, 336-248-5930

Website: www.crisisministryofdavidsongounty.com

Email: CrisisMinDC@yahoo.com

Hours: Monday – Friday: 8:00am – 5:00pm

Davidson County Social Services, Emergency Assistance

Provides utility assistance to eligible applicants as long as funds are available. Must have a cut-off notice. Please call for eligibility requirements-must meet income and other guidelines.

Location: 913 Greensboro Street, Lexington, NC 27292

Mailing Address: P.O. Box 788, Lexington, NC 27293

Phone: Lexington: (336) 242-2500 - ask for utility assistance

Thomasville: (336) 474-2760 - ask for utility assistance

Website: www.co.davidson.nc.us/DSS

Hours: Monday – Friday: 8:00am – 5:00pm

Fairgrove Family Resource Center

Eligible families must complete an application by going into the center. In most cases, a referral from the Department of Social Services is required. Limited to citizens of eastern Davidson County and City of Thomasville residents.

Location: 159 Myrtle Drive, Thomasville, NC 27360

Phone: (336) 472-7217

Website: www.fgfrc.org

Email: FGFRC@northstate.net

Hours: Monday – Thursday: 9:00am – 1:00pm

Salvation Army, Lexington

Provides financial assistance for utilities when funds are available. Call for eligibility requirements.

Location: 314 W. 9th Avenue, Lexington, NC 27292

Mailing Address: P.O. Box 770, Lexington, NC 27292-0770

Phone: (336) 249-0336, ext. 21

Website: www.salvationarmyusa.org

Email: Les.Ashby@USS.SalvationArmy.org

Hours: Monday – Friday: 8:00am – 5:00pm

Salvation Army, Thomasville

Provides financial assistance for utilities when funds are available. Call for eligibility requirements.

Location: 10 Pine Street, Thomasville, NC 27360

Phone: (336) 472-7800, ext. 21

Website: www.salvationarmyusa.org

Hours: Monday – Thursday: 1:00pm – 6:00pm

VETERAN'S SERVICES

Davidson County Veterans' Services

Local office for information on veterans' services and benefits. Provides information for veterans residing in Davidson County.

Location: 913 Greensboro Street, Suite 101, Lexington NC 27292

Phone: (336) 242-2039 or (336) 242-2037

Website: www.co.davidson.nc.us/Veterans

Hours: Monday – Friday: 8:00am – 5:00pm

NC4VETS

Phone: (844) 624-8387

Website: www.nc4vets.com

NC Division of Veterans Affairs

Provides information for veterans.

Location: 325 North Salisbury Street, Raleigh, NC 27601

Mailing Address: 1315 Mail Service Center, Raleigh, NC 27699

Phone: (919) 807-4250

Website: www.doa.state.nc.us/vets

Hours: Monday – Friday: 8:00am – 5:00pm

Salisbury National Cemetery

Location: 501 Statesville Boulevard, Salisbury, NC 28144

Phone: (704) 636-2661

Skilled Nursing Care – NC State Veterans Home in Salisbury

99-bed home for Veterans

Location: 1601 Brenner Avenue, Building #10, Salisbury, NC 28144

Phone: (704) 638-4200

Veterans Administration (VA) Benefits

U.S. Department of Veterans Affairs

Provides information on veteran's benefits

Location: 810 Vermont Avenue, NW Washington DC 20420

Phone: 1-800-827-1000

Veterans Crisis Line: 1-800-273-8255, Press 1

Website: www.benefits.va.gov/compensation

Hours: 24/7

VA Health Care Benefits

U.S. Department of Veterans Affairs

Information on veterans' health care and benefits. Please call for information.

Location: 810 Vermont Avenue, NW Washington DC 20420

Phone: 1-877-222-8387

TDD: 1-800-829-4833

Website: www.publichealth.va.gov/exposures/benefits/health-care.asp

Hours: 24/7

VA Hospital, Salisbury

Provides medical care (in-patient, out-patient, medication) for veterans.

Please call (704) 638-9000 or 1-800-469-8262, ext. 3470 to speak to someone about eligibility requirements.

Location: 1601 Brenner Avenue, Salisbury, NC 28144

Phone: (704) 638-9000, (704) 638-3825

Automated Information: 1-800-469-8262

Website: www.salisbury.va.gov

VA Medical Foster Home Program

An alternative to nursing home or assisted living care for Veterans provided by the W.G. (bill) Hefner VA Medical Center in Salisbury

Location: 1601 Brenner Avenue, Salisbury, NC 28144

Phone: (704) 638-9000

VA Satellite Outpatient Clinic, Winston-Salem

Outpatient clinic for veterans. Please call for information.

Location: 190 Kimel Park Drive, Winston-Salem, NC 27103

Phone: (336) 768-3296

Toll-Free: 1-800-706-9126

Website: www.salisbury.va.gov/locations/Winston-Salem.asp

Hours: Monday – Friday: 8:00am – 4:00pm

Veterans Crisis Line

Voluntary, Confidential, Free and Professionally Staffed

Phone: 1-800-273-8255, Press 1

Veteran's Service Office

Davidson County Governmental Center

Location: 913 Greensboro Street, Suite 101, Lexington, NC 27292

Phone: (336) 242-2037

Email: Boyd.Morgan@DavidsonCountyNC.gov

Contact: Boyd Morgan

Community Link

Supportive services for veterans and their families. Rent/utility deposit assistance for qualified individuals. Rapid rehousing and prevention services. Case management and social work services provided along with veteran's outreach program to identify veterans in need.

Phone: 704-943-9490 www.Communitylink-nc.org

Warrior Bridge

Provides a broad range of services to veterans with disabilities and their families.

Phone (910) 826-4699
Website: www.warriorbridge.org

W.G. (Bill) Hefner Veterans Affairs Medical Center – Hospice Care

The VA Hospice Care Program is open to veterans who have an illness for which life-saving treatment is no longer practical. Each veteran must be enrolled in the VA Healthcare System.

Phone: (704) 647-5804 or (704) 638-9000, ext. 4128 or 4167

VICTIM ASSISTANCE SERVICES

Family Services of Davidson County

Domestic Violence, sexual assault support/assistance; counseling.

Location: 1303 Greensboro Street Extension, Lexington, NC 27295

Mailing Address: P.O. Box 607, Lexington, NC 27293

24/7 Crisis Line: (336) 243-1934

Phone: (336) 249-0237; (336) 476-0050

Website: www.fsd.org

Hours: Monday – Thursday: 8:00am – 7:00pm

Friday: 8:30am – 3:00pm

VOLUNTEER OPPORTUNITIES / ASSISTANCE

Davidson County Senior Services

Volunteer opportunities available for delivering meals, office assistance, and more.

Please call and ask for Volunteer Coordinator for more information on opportunities and eligibility requirements.

Location: 555-B West Center Street Extension, Lexington, NC 27295

Phone: (336) 242-2290

Website: www.co.davidson.nc.us/SeniorServices

Email: SeniorServices@DavidsonCountyNC.gov

Hours: Monday – Friday: 8:00am – 5:00pm

FaithHealth NC

Community Partnerships for Better Health - FaithHealth offers health care ministries to anyone who is in need. They provide support before, during and after hospitalization. They make home visits, provide emotional and spiritual support, and help with meals (can be a bridge until someone can reach qualifying age for or until they can start receiving MOW and help with preparing meals, going to grocery store), transportation (can assist with getting to appointments), medications (can pick up medications from pharmacy for individuals who are not able, can provide medication reminders, possibly work with an individual to reduce cost of prescribed medications short-term), and other needs. They also hold educational events on preventive health and wellness.

Phone: (336) 716-3027-main office

Local contact for Davidson county: Diane Horton, Chaplain at Lexington Medical

Center: (336) 238-4560-office

Website: www.faithhealthnc.org

Email: FaithHealthNC@WakeHealth.edu

Guardian ad Litem

Volunteer opportunities available for advocating as Guardian ad Litem (GAL) appointed by the court to advocate for the best interests of an abused or neglected child. The GAL serves as an important voice for the child in court.

Phone: (336) 242-6719

Website: www.gal22b.org or www.nccourts.org/Citizens/GAL

Hospice of Davidson County

Volunteer opportunities available. Call or go to website for more information.

Location: 200 Hospice Way, Lexington, NC 27292

Phone: (336) 475-5444

Toll-Free: 1-800-768-4677

Website: www.hospiceofdavidson.org

Hours: Monday – Friday: 8:00am – 5:00pm

North Carolina Baptist Aging Ministry (NCBAM – Volunteer Program)

NCBAM provides volunteers (when able) to assist seniors age 65 and over with various services. Must be age 65 or older. The person requesting services should contact them directly or if a social worker is referring, they must be with the person at the time of referral.

Mailing Address: P.O. Box 338, Thomasville, NC 27361

Phone: 1-877-506-2226

Website: www.ncbam.org

Hours: Monday – Friday: 9:00am – 5:00pm

United Way of Davidson County

Volunteer information and opportunities available. Please call or go to website for more information.

Location: 11 Court Square, Suite 100, Lexington, NC 27292

Mailing Address: P.O. Box 492, Lexington, NC 27293

Phone: (336) 249-2532

Website: www.uwdavidson.org

Hours: Monday – Thursday: 8:00am – 5:00pm

Friday: 8:00am – 12:00pm

WEATHERIZATION

Piedmont Triad Regional Council - Weatherization Assistance Program

Weatherization program helps low income, elderly, or disabled residents by improving energy efficiency. Participants do not have to own home to be eligible; renters must have written permission from their landlord. Please call or go to website for specific eligibility requirements. Income guidelines do apply.

Location: 1398 Carrollton Crossing Drive, Kernersville, NC 27284

Phone: (336) 904-0300

Website: www.ptrc.org/weatherization

Email can be accessed through the website.

Hours: Monday – Friday: 8:00am – 4:30pm